Agenda Item 3

Value and Partnership Scrutiny Committee

Work programme debate outcomes

General Principles

After consultation with back-bench councillors the committee this year has decided to run its programme through a series of themes. Each theme will be led by a committee member sometimes supported by small group of colleagues.

The aim of the committee this year in setting themes is to approach its work in a more focused and searching way reducing the number of items on agendas allowing a "select committee approach" to be taken.

A Finance and Performance Panel has been set again this year to give a firm focus on budget delivery, performance and treasury management. Of particular interest to the panel this year will be the reform of council housing finance and the delivery of budget. The Panel will invite the attendance and views of a council tenant representative at appropriate times

The programme remains flexible and open to reorganisation by the committee. A complete review will be undertaken by the Chair and Vice Chair in January 2012

The information theta follows shows:

- The themed draft programme and focus
- Current nominations
- Projected agenda schedules
- Forward schedule for the Finance and Performance Panel

Value and Performance Scrutiny Committee

Draft Work Programme 11/12

Theme	Area(s) for focus	Likely Status of Inquiry	Nominated/interested councillors
Asset Management	Lines of inquiry not decided. Discussion with lead member underway	Select Committee Inquiry: Target meeting date: 21 st . November	Councillor van Nooijen
Benefits Service Fundamental Service Review	Focused reporting on progress and outcomes around value for money principles Within all of these outcomes how we would compare nationally (if that is still possible) • Economy - How the overall cost of the service to the local tax payer is being reduced. What the reduction target is, over what period and how we are performing against this. In considering this to see the full effect on our accounts split between subsidy, administration and debt provision • Efficiency - The target for the unit costs of the various process (new claims, change in circumstances etc) over what period and how we	Standing Panel. Report back to committee: Target dates: 30 th . January and 26 th . March	Councillors Brown, Royce, van Nooijen and Williams Lead Member: Councillor Brown

	on carriotal roco
	 The number of appeals and success rates
	- Accuracy levels
	- Queuing times
	-Telephone response times
	- Abandoned call rate
ω	 Customer feedback on quality and attitudes
	of staff
	 Benefit take up measures with monetary
	targets
	It is recognised that the "Economy Measure" above will
	be linked to the results of the analysis to determine the
	type of service we are to design. For the committee be
	told which service elements or outputs within the
	proposed service design are different from those
	generally delivered, why and the extra cost of these.

Current year budget delivery

• Performance against service and corporate

Standing Panel remit:

Finance and

Performance

Panel

circumstances

are performing against this

Effectiveness - The output measures, but the committee would like to see additions to the normal

i.e. new claims and changes in

- Time taken to perform the various functions

Standing Panel

Agenda schedule below

Councillors Seamons,

Rowley, Brown and

Williams

internal measures and include others that customers might see as a "whole service" so:

		 To review budget proposals and Medium Term Financial Strategy 		
4	Environmental Services	Reconfiguration of Environmental Health Services to reduce costs The current range, status, cost and users of our services Any links between these services and other targets and actions within the council Options for reductions to meet the target In particular what are the options for the noise nuisance service Communication and wined down plans	Committee Inquiry Target date: 12 th . September	All committee members
		Houses in Multiple Occupation Licensing: • Targets within the extended scheme are met • Cost and charging base is controlled and	Committee Inquiry	

Target date: 26th. March

Select committee inquiry

Lead Members:

Coucillor Seamons

Councillor Royce

Equalities

targets

finance

reasonable

Service Delivery

Strategy and service

• To act as the "responsible body" within the CIPFA code for the Treasury Management

planning and treasury management strategy set to meet the reform of council housing

• To understand and review the business

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	To understand the agreed equality objects and outcomes expected from these. To monitor direction of travel and change? There are 9 of these linked to our corporate priorities does committee want to focus on a few in particular Oxford City Council as an employer No lines of inquiry agreed. Discussion with lead member underway Corporate Performance Outcome from the corporate assessment to achieve level 2 of the Equalities Framework for Local Government	Target date: 30 th . January	
Leisure contact performance	To scrutinise outcomes to target from the Fusion Leisure Services Contract across:	Committee inquiry Target date: 21 st . November	All committee members
Additional	Briefing to allow pre scrutiny:	Committee inquiry	All committee

1 1 (Return of Park and Ride facilities to City Council management and operation	 What are the budgetary implications for the council and how will these be managed What are the service implications for the council and those using park and ride facilities 		
i 1 1	Additional tem called from the Forward Plan Trading Strategy	To pre-scrutinise the proposed strategy for trading our services outside the council. The 10/11 committee interest in particular lay in: • A proper understanding of risks to the council in legal, financial and reputation terms • Striking the right balance between service delivery and trading and recognising "pinch points"	Committee inquiry Target date: 12 th . September	All committee members

• What events have culminated in the breakdown

of the current park and ride management

arrangements

• Governance arrangements

Target date: 12th. September

members

item called

Forward Plan

from the

Value and Performance Scrutiny Committee Agenda Schedules

Dates	Slots and Items
21 st . June	Destination Management Organisation – Business Plan
	2. Performance against target – outcome for 10/11
	3. Provisional budget outturn 10/11
	Fusion leisure contact – outturn against targets
	Meeting full
12 th .	Trading Strategy
September	2. Reconfiguration of Environmental Services
	3. Park and Ride operation and management (briefing)
	Meeting full
21 st .	Asset Management – Select committee meeting
November	2. Leisure Contract Performance
	Meeting Full
30 th . January	Equalities – Select committee meeting
	Benefits fundamental service review progress and Panel view
	Budget Report – Finance and performance Panel Meeting Full
26 th . March	Benefits fundamental service review progress and Panel view
	2. Houses in Multiple Occupation Licensing progress
	3. Vacant slot
	4. Vacant slot

Finance and Performance Panel

Members: Cllrs. Seamons (Lead member), Brown (VAP Chair), Rowley and Williams

Officers for this meeting: Pat Jones, Nigel Kennedy, Anna Winship, Tim Power, Jane Lubbock

Meeting Date:

16th. September at 2.00pm – papers deadline: morning of the 6th. September

Officers for this meeting: Pat Jones, Nigel Kennedy, Anna Winship, Tim Power, Jane Lubbock

Agenda Item	CEB link	Comment
1. 1 st . Qtr. Spending	21 st . Sept	The Panel want to
2. 1 st . Qtr Performance – to include reporting of service level targets	Absolute deadline 13 th Sept (papers published)	report their comments and recommendations to the CEB meeting on the 21 st . Sept
3. Treasury		
management		Tenant representative
performance 10/11		not invited for item 5.
4. Treasury		
Management		
performance 1 st . Qtr.		
Including issues for		
11/12 strategy		
5. Reform of Housing		
Finance		
6. Budget prospects		
11/15		

Date: To be arranged (October/November)

Panel only meeting to agree budget review outline

Date:

29th. November at 5.30pm – papers deadline: morning of the 25th.

Officers for this meeting: Pat Jones, Nigel Kennedy, Anna Winship, Tim Power(possibly), Jane Lubbock

Agenda Item	CEB link	Comment
 2nd. Qtr. Spending 2nd. Qtr. Performance— to include reporting of service level targets 2nd. Qtr. Treasury Management Performance including issues for 11/12 strategy Reform of Housing 	CEB link 7th. Dec Absolute deadline 29 th . Nov (papers published)	The Panel will want to report their comments and recommendations to the CEB meeting on the 7 th . December The Consultation Budget and MTFS will be taken as part of the Budget Review Group. Lead Member to agree
Finance (progress)		a timetable for discussion with the Board Member
		Invite a tenant representative for item 4

Dates to be agreed

Budget Review October/November to February – dates and outline to be agreed by the Lead Member

Key dates as understood currently:

MTFS – 7th. December CEB

Consultation Budget – 7th. December CEB

Scrutiny Budget report complete by 27th. January Budget proposals from CEB to Council – 8th. February

Council agrees budget – 20th. February

Reserved meetings – CEB and Council 23rd. February

All based on published schedule

Date:

3rd. February at 2.00pm – papers deadline: morning of 27th. January

Officers for this meeting: Pat Jones, Nigel Kennedy, Anna Winship, Tim Power(possibly), Jane Lubbock

Agenda Item	CEB link	Comment
1. 3 rd . Qtr. Spending	8 th . February	The Panel will want to
2. 3 rd . Qtr. Performance– to	Absolute deadline 31 st . January (papers	report their comments and recommendations
include reporting of	published)	to the CEB meeting on
service level targets	,	the 8 th . Feb
3. 3 rd . Qtr. Treasury		
Management		Invite a tenant
performance		representative for item 6
4. Treasury		
Management		
Strategy 12/13		
5. Final comments on		
"firm" budget		
proposals		
6. Reform of Housing		
Finance		